

# BARC Performance "At-A-Glance"

02/01/2023-2/28/2023

## Live Release:

Animals Transferred to RPM, Rescued Pets Movement:	308
Total Transfers:	509
% Transferred to RPM:	60.5%
Payments to RPM:	\$23,100
Adoptions:	382
Return to Owner (RTO):	75
Trap, Neuter & Release (TNR):	20
Animals Euthanized:	215
Dog Live Release %:	77.3%
Cat Live Release %:	96.8%
<b>Total Live Release %:</b>	<b>82.0%</b>

## AEO Activity:

Total Calls for Service:	4,699
Total Service Calls Completed:	2,412
<b>% Answered Calls:</b>	<b>51.33%</b>
<u>Priority 1:</u>	
Incoming Calls:	795
Completed:	779
Dispatched:	0
Pending:	0
Cancelled:	16
<b>% Answered Calls:</b>	<b>97.99%</b>

## Intake:

Over the Counter:	357
Field:	821
% Stray:	61%
% Owner Turn-in:	22%
% Other:	17%
<b>Total Intake:</b>	<b>1,178</b>

<u>Priority 2:</u>	
Incoming Calls:	406
Completed:	397
Dispatched:	0
Pending:	0
Cancelled:	9
<b>% Answered Calls:</b>	<b>97.78%</b>

## Spay/ Neuter Surgeries Performed:

HPS:	68
In House:	242
Houston Partners:	147
<b>Total Surgeries:</b>	<b>457</b>

<u>Priority 3:</u>	
Incoming Calls:	713
Completed:	681
Dispatched:	11
Pending:	0
Cancelled:	21
<b>% Answered Calls:</b>	<b>97.05%</b>

## Revenue:

	\$
Wellness/Fixin' Houston:	28,627
ACO Fees:	\$6,261
Licensing:	55,048
Private Funds:	\$7,676
Adoptions:	\$8,378
	\$
<b>Total Revenue:</b>	<b>105,990</b>

<u>Priority 4:</u>	
Incoming Calls:	2,785
Completed:	543
Dispatched:	1
Pending:	0
Cancelled:	2,241
<b>% Answered Calls:</b>	<b>19.53%</b>

**Licensing:**

New Licenses:	885	<u>Priority 5:</u>	
Renewals:	2,411	Incoming Calls:	0

**Field Activity:**

Citations issued:	258	Completed:	0
Bites investigated:	85	Dispatched:	0
Cruelty Confiscations:	3	Pending:	0
		Cancelled:	0
		<b>% Answered Calls:</b>	<b>#DIV/0!</b>

### **Live Release:**

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

### **Intake:**

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

### **Spay/ Neuter Surgeries Performed:**

HPSH= Healthy Pets Healthy Streets

HPSH- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: <http://barchoustonblog.com/>

### **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.